



Manual de Usuario



¿Cómo recuperar la contraseña?

¿Cómo contactar al administrador?

¿Cómo cambiar el idioma al sistema?

Virtual Classroom en línea

¿Cómo recuperar la contraseña?

Paso 1



The screenshot shows the login interface for the Academy Fenternet. At the top, there is a banner with a graduation cap and the text "ONLINE DISTANCE ACADEMY". Below this is a language selection bar with flags for the USA, Spain, and Portugal. The main login area contains fields for "USERNAME:" and "PASSWORD:", a "LOGIN" button, and a link "FORGOT YOUR PASSWORD? | ONLINE HELP!". The "FORGOT YOUR PASSWORD?" link is circled in red, and a black arrow points from a blue callout box to it. Below the login area is a section for "Download the user manual" with a green download icon. At the bottom, there is a footer with "ALL RIGHTS RESERVED" and a development credit.

ONLINE DISTANCE ACADEMY

SELECT THE LANGUAGE:   

USERNAME: 

PASSWORD: 

[FORGOT YOUR PASSWORD? | ONLINE HELP!](#)

 Academy Fenternet

 Download the user manual

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Debe hacer clic aquí en Recuperar contraseña.

Paso 2

Puede recuperar su contraseña enviando un correo electrónico para recibirla por este medio.

RETRIEVE THE ACCESS PASSWORD

SEND EMAIL

BY ANSWERS

YOU WILL BE SENT AN EMAIL WITH YOUR NEW PASSWORD TO YOUR EMAIL.

* REQUIRED FIELDS

ENTER YOUR EMAIL:

JESSICAKERTZ@GMAIL.COM

SEND DATA

Coloca su correo electrónico que registro en su Inscripción para que pueda recibir su contraseña nueva.

Paso 3

SUCCESSFUL PROCESS - UPDATING THE SYSTEM ACCESS CODE

YOUR PASSWORD HAS BEEN SENT TO YOUR EMAIL JESSICAKERTZ@GMAIL.COM. PLEASE ENTER AND CHANGE YOUR PASSWORD IMMEDIATELY FOR SECURITY IN THE SYSTEM.

ACCESS THE SYSTEM

Una vez enviado el correo electrónico se le mostrará el proceso exitoso.

Paso 4

Esta es otra forma de recuperar su contraseña, puede hacer clic en la pestaña como muestra la imagen.

The screenshot shows a web form for password recovery. At the top, a tab labeled "RETRIEVE THE ACCESS PASSWORD" is selected. Below it, a horizontal bar contains two buttons: "SEND EMAIL" and "BY ANSWERS". The "BY ANSWERS" button is circled in red, with an arrow pointing to it from the top text box. Below this bar, a light blue box contains the instruction "ANSWER YOUR SECURITY QUESTIONS TO RECOVER YOUR PASSWORD." Underneath, a label "* REQUIRED FIELDS" is followed by the text "ENTER YOUR EMAIL:". To the right of this text is a text input field containing the email address "JESSICAKERTZ@GMAIL.COM", which is also circled in red. Below the input field is a blue button labeled "SEND DATA", with an arrow pointing to it from the bottom text box.

Coloca su correo electrónico que registro en su Inscripción para que pueda recibir su contraseña nueva.

Paso 5

RETRIEVE THE ACCESS PASSWORD

SEND EMAIL

BY ANSWERS

Aquí coloca sus respuesta de las preguntas de seguridad que registro su cuenta en línea.



REMEMBER THAT YOU ONLY HAVE THREE ATTEMPTS TO RECOVER YOUR PASSWORD, OTHERWISE YOUR ACCOUNT WILL BE BLOCKED, SO YOU SHOULD CONTACT THE SYSTEM ADMINISTRATOR TO UNLOCK YOUR ACCOUNT. TRY TO ANSWER CORRECTLY.

* REQUIRED FIELDS

QUESTION 1:

WHAT IS THE BRAND OF YOUR FAVORITE CAR?

QUESTION 2:

IN WHAT CITY DID YOU MEET YOUR PARTNER?

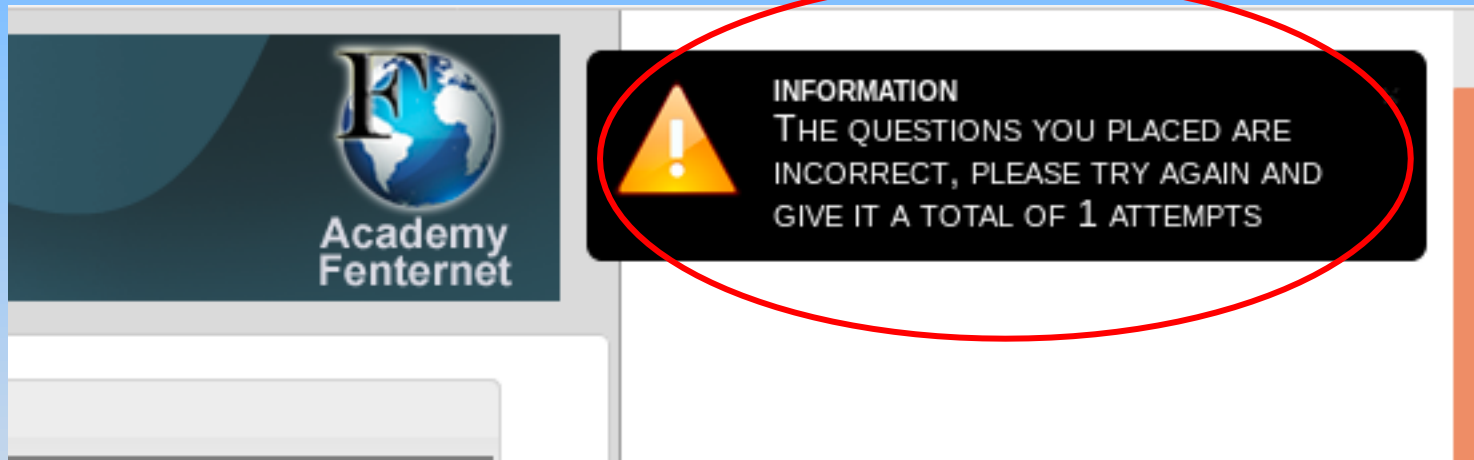
QUESTION 3:

SAY WHAT IS YOUR CHILDHOOD HERO?

SEND DATA

Paso 6

Recuerde que solo tiene tres intento para recuperar su contraseña, si coloca mas de lo mencionado se bloqueará su cuenta automáticamente y deberá contactarse con el administrador del sistema para desbloquearla.



Paso 7

Una vez colocado sus respuesta de seguridad correctas, procederá a a recuperar su contraseña directamente desde el sitio web.

RETRIEVE THE ACCESS PASSWORD

SEND EMAIL BY ANSWERS

* REQUIRED FIELDS

WRITE THE NEW PASSWORD:

WRITE YOUR PASSWORD AGAIN:

SEND DATA

Paso 8



Se mostrará el proceso exitoso una vez actualizada su contraseña en el sistema

RETRIEVE THE ACCESS PASSWORD

SEND EMAIL

BY ANSWERS

ANSWER YOUR SECURITY QUESTIONS TO RECOVER YOUR PASSWORD.

* REQUIRED FIELDS

ENTER YOUR EMAIL:

SEND DATA



INFORMATION
IT IS MODIFIED. THE PASSWORD
SUCCESSFULLY.

¿Cómo contactar al administrador?

Paso 1



The screenshot shows the login interface of the 'ONLINE DISTANCE ACADEMY'. At the top, there is a banner with a graduation cap and the text 'ONLINE DISTANCE ACADEMY'. Below this is a language selection bar with flags for the USA, Spain, and Portugal. The main login area contains fields for 'USERNAME' and 'PASSWORD', a 'LOGIN' button, and links for 'FORGOT YOUR PASSWORD?' and 'ONLINE HELP!'. The 'ONLINE HELP!' link is circled in red, and a black arrow points from a blue callout box below to it. Below the login area is a section with a green download icon and the text 'Download the user manual'. At the bottom, there is a footer with the text 'ALL RIGHTS RESERVED' and a small disclaimer: '* DEVELOPED BY: CLASSROOM ONLINE .:CLASSROOM.:. 2019. ENG. FRANCISCO HERMOSO.'

ONLINE DISTANCE ACADEMY

SELECT THE LANGUAGE:   

USERNAME: 

PASSWORD: 

[LOGIN](#)

[FORGOT YOUR PASSWORD?](#) | [ONLINE HELP!](#)

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Debe hacer clic aquí en el enlace de Ayudas en línea

Paso 2

Debe rellenar toso los campos mostrado para ser recibido por el administrador del sistema, puede colocar sus inquietudes, sugerencias o problemas con el sistema

ONLINE HELP SYSTEM.

* REQUIRED FIELDS

FOR: [ERRORS OR FAILURES WITH THE APPLICATION] *

NAMES AND SURNAMES: NICK THOMPSON *

EMAIL: NTHOMPSON@EMAIL.COM *

MESSAGE:

XXXX

MAXIMUM UP TO 1000 CHARACTERS

4

SEND DATA

Paso 3

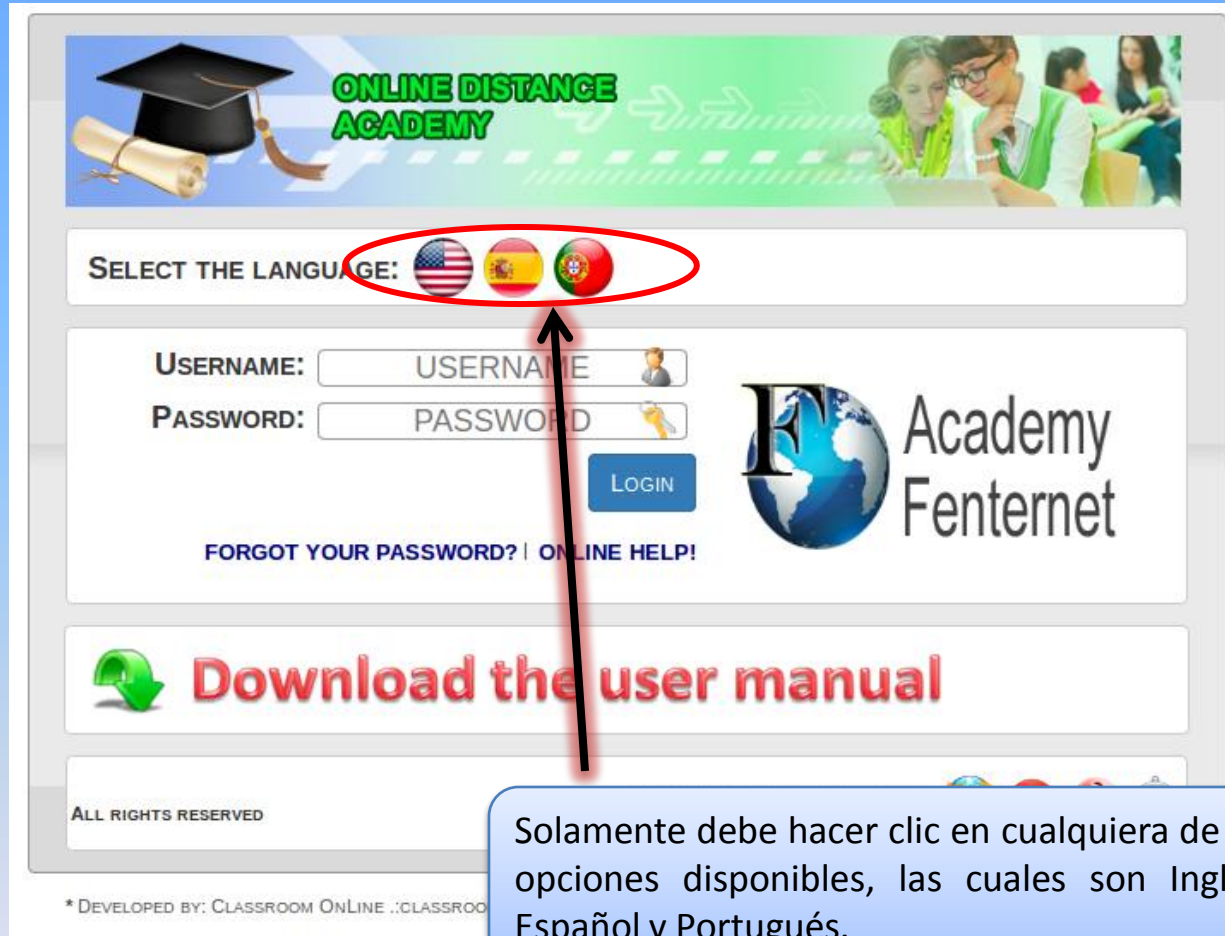
ONLINE HELP SYSTEM.

YOUR MESSAGE WAS SENT SUCCESSFULLY, IN A PERIOD OF 48 HOURS WE WILL BE IN CONTACT WITH YOU THROUGH THE EMAIL THAT YOU GAVE US.

Después de enviar su formulario de preguntas, en un lapso de 48 horas o puede ser antes de ese tiempo recibirá a su correo electrónico que colocó la respuesta.

¿Cómo cambiar el idioma al sistema?

Paso 1



The screenshot shows the login interface for the 'ONLINE DISTANCE ACADEMY'. At the top, there is a banner with a graduation cap and the text 'ONLINE DISTANCE ACADEMY'. Below the banner, there is a section titled 'SELECT THE LANGUAGE:' followed by three circular icons representing the flags of the United States, Spain, and Portugal. These icons are circled in red. Below this, there are input fields for 'USERNAME:' and 'PASSWORD:', a 'LOGIN' button, and a link for 'FORGOT YOUR PASSWORD? | ONLINE HELP!'. To the right of the login fields is the 'Academy Fenternet' logo. Below the login section, there is a green download icon and the text 'Download the user manual'. At the bottom, there is a footer with 'ALL RIGHTS RESERVED' and '* DEVELOPED BY: CLASSROOM ONLINE .:CLASSROOM'.

SELECT THE LANGUAGE:

USERNAME:

PASSWORD:

LOGIN

FORGOT YOUR PASSWORD? | ONLINE HELP!

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Solamente debe hacer clic en cualquiera de las opciones disponibles, las cuales son Ingles, Español y Portugués.